

# RESTOR

INTERNATIONAL INC.

## **Job Description - Patient Transport**

This non-medical volunteer may or may not be needed depending on the proximity of the ward to the operating room.

If needed, the Patient Transport volunteer wheels patients to the pre-surgery area and, if possible, remains with the patient until s/he is taken to the Operating Room. After surgery the Patient Transport volunteer moves the patient from post op back to the general ward.

The Patient Transport volunteer may also function as the Recreation Therapist.

### **Position Requirements**

- Have to be aware of surroundings and the whereabouts of supplies in order to better support medical staff
- Be pleasant to interact with even if you don't understand the language
- Correctly identify patient and bring them to medical personnel
- Identify caregiver (if attended), interact with them, help them to follow whatever protocols they are required to (gown, hairnet, mask, etc.) and be prepared to deal with their emotions
- Liaise between medical prep/recovery personnel and surgical team
- Be ready to support any team member with anything during downtime (usually while surgical teams are occupied and patients are in post op prior to movement to recovery ward
- Lifting, carrying and moving supplies
- Transporting patients to and from can be physical but usually just requires moving wheeled beds or gurneys
- You are the gate-keeper – be prepared to be security
- Make sure you have a smile on your face – you will be the face of the team for patients and their caregivers and be closest to their emotions

## **Pre-embarkment**

- Meet with team, familiarize yourself with their needs so you can hit the ground running upon arrival

## **Upon Arrival at the Mission**

- Identify the workspaces dedicated to you. You may need space to outfit (gowns, etc.) care givers/patient attendees. These same people (usually family members) will likely want to be close by so there should be space for them as well
- Ask the Mission Director, Surgical Care Coordinator and most importantly the Head Nurse how they envision you fulfilling your patient transport role
- Supplies required are minimal and will be determined on site
- Personally bring whatever prepackaged comfort or energy food you like

## **Clinic Begins**

- Make sure the patient the surgical team wants is onsite, correctly identified and prepared as instructed
- Keep the patient at ease
- Keep family members/attendees at ease
- Remain calm, cool, helpful and respectful

## **Hours**

- Hours are scheduled around the doctors so 8-10 hours is usually the work day but it all depends on shifts and who you are helping to do what
- There may be enough gaps in your day to rest, provided you don't do anything else for anyone else but if you are going on a Mission as the Patient Transport, you will quickly recognize that you have hired on as labour and are there to support whomever needs your help until such time as your patient needs transport